

Autism Speaks Walk Facebook Fundraiser FAQ

Why should I start a Walk Facebook Fundraiser through my Participant Center?

Creating a Facebook Fundraiser through your Participant Center is one of the fastest and easiest ways to raise money for Autism Speaks. It is a great way to reach all of your “friends” who may be individuals you won’t email through your Participant Center. More money...more mission!

How do I create a Walk Facebook Fundraiser through my Participant Center?

There are two areas where you will be able to create a Walk Facebook Fundraiser in your Participant Center.

1. Click “Create a Facebook Fundraiser’ at the top of your Participant Center.
2. Under “Next Steps” there is a “Create a Facebook Fundraiser” button. Click that to create your Facebook Fundraiser

How long will my Walk Facebook Fundraiser be active?

All Facebook Fundraisers will be active for 60 days from the day of the event.

I created a Fundraiser but my donations are not showing up in my fundraising center.

All Walk Facebook fundraisers must be created through your Fundraising Center on your local Walk website. This is how we can track donations to your personal fundraising page. If you started a Facebook Fundraiser directly through Facebook we are unable to tie donations back to your Walk page. Please end your current fundraiser and start a new one by first signing into your participant center.

Will my donations I have already collected show on my Facebook Fundraiser?

The donations that will appear on your Facebook Fundraiser will be all donations received after the date you created the fundraiser in your Walk Participant Center. All donations will show on your personal page on the Autism Speaks Walk website.

Why do my supporters appear as “Facebook Fundraiser”?

Facebook Policy does not permit the display of donor names on the Walk website, they will display as “Facebook Fundraiser.” To see a list of your donors please visit your Facebook fundraiser on Facebook. However, the donation totals will show in your thermometer.

How do I invite people to donate to a fundraiser on Facebook?

To invite people to donate to a fundraiser:

From the fundraiser, click **Invite**.

Click **Invite** next to the friends you want to invite to contribute to the fundraiser.

If I make a donation on Facebook, will it be seen by my friends?

Your donation to Autism Speaks on Facebook will only be seen by your friends if you choose to share it. Keep in mind that the amount of your donation won't be shared.

When you donate to a fundraiser, Autism Speaks and the creator of the fundraiser will be able to see your donation even if you don't share it.

Will Autism Speaks receive my information?

When you donate to Autism Speaks through Facebook, your name and the amount of your donation will be shared with us. Your name will only be added to our database if you opt to share your email address and choose to receive future updates. This applies to all donors through Facebook.

Are donations made on Facebook tax-deductible?

Donations made on Facebook *to Autism Speaks are tax deductible to the fullest extent allowed by U.S. law*. If you live outside the United States, you should consult a tax professional or review the laws for your area to determine whether a donation is tax-deductible.

After you make a donation, a confirmation will be sent to the primary email listed on your Facebook account. This confirmation shows that you've made this donation as a charitable contribution and that you're not receiving any goods or services in return.

How do I get a receipt for my donation?

After you make a donation, you'll receive a confirmation via email that you've made this donation as a charitable contribution and that you're not receiving any goods or services in return. This confirmation will be sent to the primary email listed on your Facebook account. As the tax laws vary by country, please consult a tax professional regarding the deductibility of this donation.

How do I add or remove a payment method from my account?

To add or remove a payment method from your account: Visit your Payment Settings.

Below Payment Methods, click Add Payment Method to add a new one. To remove a payment method, click Remove.

If you receive an error that says you have too many cards on file or if you're still having trouble, let us know.

Keep in mind: If your credit card is the primary payment method for your Facebook Ads account, you won't be able to remove it unless you add a new payment method from your ads manager. You can also close your Facebook Ads account to stop all advertising and remove all cards from your account.

What is Autism Speaks Privacy Policy?

Please find a link to our privacy policy below:

<https://www.autismspeaks.org/about-us/privacy>